

Part 4: Listening to a News Item



You will hear a news item about a woman experiencing a financial issue.

Track 1

Listen to the news story.

1. Mary Bryce was affected by
 - false airline and hotel charges.
 - hidden bank service fees.
 - a scam targeting the elderly.
 - bad advice from a workshop.
2. The bank likely issued a public statement because
 - it did not want to appear responsible for the problem.
 - the issue might have affected other customers.
 - the observant bank teller deserved recognition.
 - the public needed more awareness of bank regulations.
3. The new workshop for seniors was designed to
 - help seniors become more vigilant.
 - educate banks on fraud protection.
 - advise people on retirement planning.
 - teach seniors how to invest money.
4. Mary's story raises awareness about
 - affordable coupon programs.
 - unfair bank service fees.
 - dishonest phone marketing.
 - financially struggling seniors.
5. Mary felt that the Canadian Bankers Association program
 - needed better promotion.
 - was incredibly beneficial.
 - came too late to help her.
 - should be free of charge.